

# I NEED POLICE ASSISTANCE!

## BEFORE YOU CALL, THINK...

Is someone in serious danger or risk of harm?

No, but I still need assistance.

Not yet but it's likely to escalate soon.

Do you have access to online services?

No

Yes

Yes

Call 101. Our call handlers will be happy to help.

Call 999 immediately.

Go online to [www.cambs.police.uk](http://www.cambs.police.uk) and fill out an online report or start a live chat. This is often the quickest way for police to deal with non-emergency situations.




**GET CLOSER AND SUPPORT THE FORCE!**

[www.cambs.police.uk](http://www.cambs.police.uk)



Creating a safer  
Cambridgeshire

You can help us to reduce the pressure our call handlers face each day...

 @CambsCops  
 @CambsCops  
 Cambridgeshire Constabulary

Please ensure you utilise our online services and only **#CallWhenItCounts**



### Contact your local council

- For instances of littering, missed bin collections etc
- For minor traffic, road and parking issues
- To address noise complaints from within a property
- To report uncontrolled dogs
- To report busking (if it is causing disruption)



### Go online

- In non-emergency situations where you still require advice or assistance
- If you want to provide us with intel about crime happening in your area
- If you're not comfortable on the phone
- If you'd like advice, guidance or reassurance on an incident, but you don't want to call 999 or 101



### Call 999

- If a serious offence is in progress or has just happened
- If someone is in immediate danger
- If property is or is likely to be damaged
- If you suspect a serious disruption to the public is likely

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